ESSENTIAL CHILD CARE
FREQUENTLY ASKED QUESTIONS

Is it safe for my child to participate during the Stay At Home order?
● The YMCA of Memphis & the Mid-south is taking extra precautions to effectively ensure the health and well-being of all children that participate in YMCA child care programs. We have placed new policies and procedures to ensure our facility is properly sanitized and measures to ensure social distancing at all times.

How are staff members ensuring social distancing for children throughout the day?
● Children will be placed in groups of 9 or less. Staff will remain actively engaged with children in order to enforce social distancing guidelines for maintaining 6 feet of space. Staff will use visible tools for children like hula hoops, poly dots and approved tape to mark the 6 feet distances.
● While seated at tables, students will be seated at opposite ends (head of table) with no more than 2 per table.

What is the Staff to Child ratio?
● 1:9

How is staff cleaning the facility (including surfaces and toys)?
● The cleaning and disinfecting routine is done multiple times per day, while being careful with children in the near vicinity. Frequently touched objects and surfaces will be wiped with sanitizer and allowed to dry for 10 minutes before reuse of area.
● Hourly maintenance is required to disinfect and sanitize all high touch surfaces. Additional personnel will ensure the cleanliness of the facility while children maintain play.
● After a child has played with a toy it will be placed into a designated area for sanitizing. When toys are properly sanitized they will be made available for play once again.

Are you checking temperatures upon entry and throughout the day?
● All staff and children are required to have a temperature check upon arrival, after lunch, nap, and snack time.

What is the policy for handwashing in the facility?
● Staff will mandate frequent handwashing with soap and water for at least 20 seconds, especially after going to the restroom, before and after eating, after blowing one’s nose, or if a child touches their face. Staff members are required to supervise children washing their hands to ensure that children have thoroughly washed their hands.
Handwashing will be incorporated into the daily schedule and staff and children will wash hands at every transition, which occurs about every 30 minutes throughout the day.

If soap and water are not readily available, staff will closely supervise use of alcohol-based hand sanitizer with at least 60% alcohol.

What is the protocol for drop off and pick up?
- There will be an Intake Health Screening for all children and staff. Every staff member and child will be required to pass the screening upon entry of the facility. This includes a temperature check. When picking up, guardians and additional family members are required to wait outside of the childcare area while children are brought out to parents/guardians.

What if a known family member has a confirmed case of the virus?
- If you or your child has knowingly been in contact with the virus. Please follow the CDC and Tennessee Department of Health’s request to remain quarantined for 14 days.

Do we have to sign in and sign out our child?
- Instructors will be responsible for logging all children onto the log sheet.

How will you enforce social distancing during meal time?
- During meal time all surfaces will be disinfected at the beginning of each shift and before the meal preparation and feedings using CDC and EPA approved disinfectant products.
- Staff will monitor and enforce handwashing for all children before and after meal times.
- Students will sit at opposite ends (head of table) with no more than 2 people per table.

How are staff members implementing social distance and cleanliness during play time?
- Staff members will engage in techniques to incorporate lessons and activities to teach children how to prevent the spread of germs. Teaching and modeling proper handwashing will be incorporated and highlighted throughout the day.
- Stations need to be individual activities. Children will still be required to practice social distancing during these activities. After each use by a child, the activities will be disinfected or sanitized by Lysol or Approved Cleaning solution and air dried.
  - The following are approved stations:
    - Legos
    - Lincoln Logs
    - Plastic Manipulatives
    - Non-Foam Blocks
    - Battleship (w/social distancing example sitting on one ends of the tables)
    - Kinex
    - Toy Cars
    - Plastic Action Figures
- Sewing paper plates with yarn
- Q-Tips for Painting
- Cup Stacking (plastic cups only)
- Drawing w/markers and colored pencils
- Dramatic Play (Plastic Kitchen, Plastic Doll House, etc) as long as it is individual and cleaned after each child use

- The following are NOT Approved Stations:
  - Play-Dough
  - Kinetic Sand
  - Board Games that are paper
  - Soft Surface Blocks
  - Cloth Toys
  - Crayons
  - Anything that does not air dry within 10 minutes of sanitation solution